

Our commitments and advices for enjoying a comfortable and safe stay at Hyatt Regency Kyoto.

Refresh and relax at the spa while traveling

Enjoy our spa in a personal way, according to your taste and physical condition, with one of the relaxing treatments offered by RIRAKU Spa and Fitness. You can choose between the "acupuncture and acupressure", which is based on an ancient Japanese massage therapy that relax the entire body, or the "enfermented hinoki powder bath", featuring cypress powder and wild grass shipped directly from Yoshino in Nara Prefecture, which is naturally fermented by an enzyme bath that strengthen the physical condition and refresh the body and mind.



Guests also have 24-hour access to the gym, well equipped with exercise machines, so you can refresh yourself in the gym and relax in your room.



Our concierge team support a comfortable stay

To make your stay more comfortable and memorable our concierge team will happily assist you in arranging meals, sightseeing planning and tickets reservations... We will provide you with detailed support for various travel arrangements, so please do not hesitate to inquiry with us.



Cycling around the city is getting more and more popular, and you can make use of the bicycle rental service available at the hotel.



Enjoy your meal with peace of mind at our three unique restaurants and bars
We will welcome you with the following hygiene management and infection prevention measures.

- Assurance of food safety through HACCP certification, a globally recognized and independently audited food safety management system
- Sanitization of high-touch areas including our tables, chairs and menus before guests are seated
- New table layout to ensure social distancing guidelines are followed
- At the buffet the use of hand sanitizer, masks and vinyl gloves are mandatory for guests, the one-way buffet table is equipped with a sneeze guard (splash infection prevention panel) and tongs are changed every 30 minutes
- Cutlery is placed inside napkins
- Associates are guided to wash and sanitize their hands on a frequent basis
- Cooking tables, cutting boards and knives are sanitized every hour
- Alcohol wipes available for guest use
- Hand sanitizer stations at each outlet entrance
- Laminated menus and digital menus using a QR code



We welcome you with thorough hygiene measures

The safety and well-being of our guests and colleagues is always our top priority. In response to COVID-19, we have introduced the following enhanced measures for your safety and peace of mind. We kindly ask guests to wear face masks in all hotel public areas.



General

- Mandatory temperature checks for all guests and associates entering the hotel
- Frequent cleaning and sanitization to maintain optimum hygiene levels and placement of hand sanitizers at the entrance, toilets and other areas
- Mandatory masks and hand sanitization for all associates

See below for the latest hygiene measures.

<https://www.hyatt.com/en-US/hotel/japan/hyatt-regency-kyoto/kyoto/policies>

New GBAC STAR™ Accreditation

Hyatt Regency Kyoto has acquired the GBAC Star Facility Accreditation (GBAC STAR™ certification), which certifies that it is a facility that meets the international hygiene standards for infectious disease prevention measures.